

The Global Supply Solution

INPACS is a corporation offering a unique Global Supply Solution through a full range of cleaning and hygiene supplies, catering products, guest amenities as well as personal protective equipment and medical assortments to customers worldwide.

Our offer encompasses an unrivalled service that contributes to supply chain process optimisation and cost savings for customers. Our value added service is based on a long-term partnership approach, carefully tailored to the circumstances of each customer, consisting of a combination of own logistics, efficient e-business solutions, trainings, seminars and consulting services.

INPACS has a global approach, displayed in its membership with NETWORK in the Americas as well as in its partnership with Rapid Clean in Australia. These global partnerships are essential and a key for the future development and expansion of our organisation. *Think global, act local.*

The members of INPACS are independent family-owned companies with a long-term view of the business and a relevant market position.

INPACS builds upon the strength of their local presence and facilitates their international approach in a way, which helps them meeting the challenges of global market trends and evolving needs of international customers. INPACS thereby offers a sustainable growth path for its members.

The INPACS headquarters is the service and coordination centre of our global distribution network with a strong focus on quality, performance and continual improvement, in a manner which best meets changing customer needs as well as the service needs of its members. This focus is underpinned by our ISO 9001 Quality Management System.

Mission, Vision, Values

Our central **Mission** as a Global Distribution Network is to continually increase the economic and operating benefits we bring to our customers.

Our **Vision** is to strengthen and consolidate our position as the leading Global Distribution Network of independent, family-owned service companies in the selected markets.

Central to both our mission and vision is the adherence of all INPACS members and its headquarters to the core **Values**: Reliability, Drive and Flexibility, Innovation and Integrity. This value set governs our daily actions and has done so since the first days of our formation in 2004.

Corporate Social Responsibility

INPACS is aware of its Corporate Social Responsibility (CSR) and has respective CSR policies in place. This involves taking into consideration all social and environmental impacts created by our business operations as well as adhering to the international rules of Corporate Compliance. Our suppliers and partners are expected to share and support this commitment:

Ecological Responsibility – INPACS is committed to minimising its environmental footprint within its sphere of influence by reducing the consumption of all natural resources as well as minimising the harmful effects of pollution from waste, chemicals and greenhouse gases. Our Environmental Management System implemented according to requirements of ISO 14001 is the basis for this programme.

Responsibility for People – The Health and Safety of our customers and employees, Fair Labour Conditions, the Protection of Human Rights as well as the Prohibition of Corruption and Bribery are among the fundamental operating principals of INPACS.

Responsible Supply Chain – INPACS strives towards a Responsible Supply Chain by opting for suppliers of integrity according to our Supplier Code of Conduct.

All INPACS members have committed to our corporate social responsibility by applying the INPACS Supplier Code of Conduct as well as the INPACS Code of Ethics within their business principles and trading operations.